

# Crowd control standard operating procedures

## Detail of security requirements

Best practice is to agree and document your security requirements. These should include:

Staff levels		
Placement of staff		
Staff training		
Position descriptions		
Staff dress		
Staff licensing		
Equipment	Lighting	
	Queueing structures	
	Torches	
Queueing		
Signage		
Screening process		

# Crowd control standard operating procedures continued ...

Procedures for operations should be agreed, documented and well communicated to ensure expectations are understood. These should include procedures for:

ID requirements	
Seizure of ID	
Underage persons	
Pass outs	
Denial of entry	
Intervention	
Issuing of warnings	
Eviction process	
Trespass	
Use of force	
Duty of care	
Reporting	